

# ConvergenceCloud

## Mobile App Overview

### Modern business communications that follow you.

- Keep your personal number private
- Never miss an important call
- Record calls with the click of a button
- Quickly access personal and enterprise contacts
- Join conference bridges with a single click
- Available on Android or iOS

## The Modern Office has Arrived

The modern office enables employees to work from wherever they are. Whether they're in the office, at home, or on the road, they can make and take calls as if they were right at their desks. This trend toward more flexibility at work is growing, in fact, industry specialists predict that the U.S. remote worker population will increase to 105.4 million in 2020. According to a recent Gartner study, 43% of workers spent some of their time working remotely. Your competitors are implementing solutions that allow them to rise to meet the increasing employee demands for flexibility while improving productivity and the customer experience. Maintain your competitive edge by adopting the latest technology for your business and consider the following reasons why utilizing a mobile app is a no-brainer:

#### Never Miss an Important Business Call:

Clients and colleagues can easily reach busy employees anytime through one business number that will automatically ring their mobile app. Eliminating the necessity to track down employees on multiple numbers, The Mobile App improves and streamlines communications, and seamlessly connects a distributed and fast-moving workforce. Gain the latest communication tools for your staff so they never miss a business opportunity.

#### Protect Your Business:

Calls are directed right to an employee's smartphone without revealing any of their personal information. This helps ensure that business calls continue to be routed to the right resource, regardless of where employees are. It also provides business continuity, so that calls go to someone in your company versus an individual that might have left to work for someone else (i.e. the dreaded competitor.) The Mobile App also makes it easier to manage "bring your own device" (BYOD)

work environments.

## Stay Ahead of the Competition:

The Mobile App supports the virtual business office, enabling employees to connect seamlessly anywhere they need to conduct business.

## Leverage an Investment You've Already Made:

You've already invested in a phone system for your business, right? Why not extend all the benefits you've already gained by making the same features available through your mobile phone?

Not only can your employees make and receive calls placed to their corporate phone number via their mobile device, they can leverage important communication features, such as:

- One click to join conference calls
- Extension dialing to coworkers
- Corporate and personal phone directories at an employer's fingertips
- Access to company international distance and dialing plan
- Management of what device rings when someone calls an employee's business number
- Listen to and manage voicemail
- View recent calls
- Manage virtual attendant settings